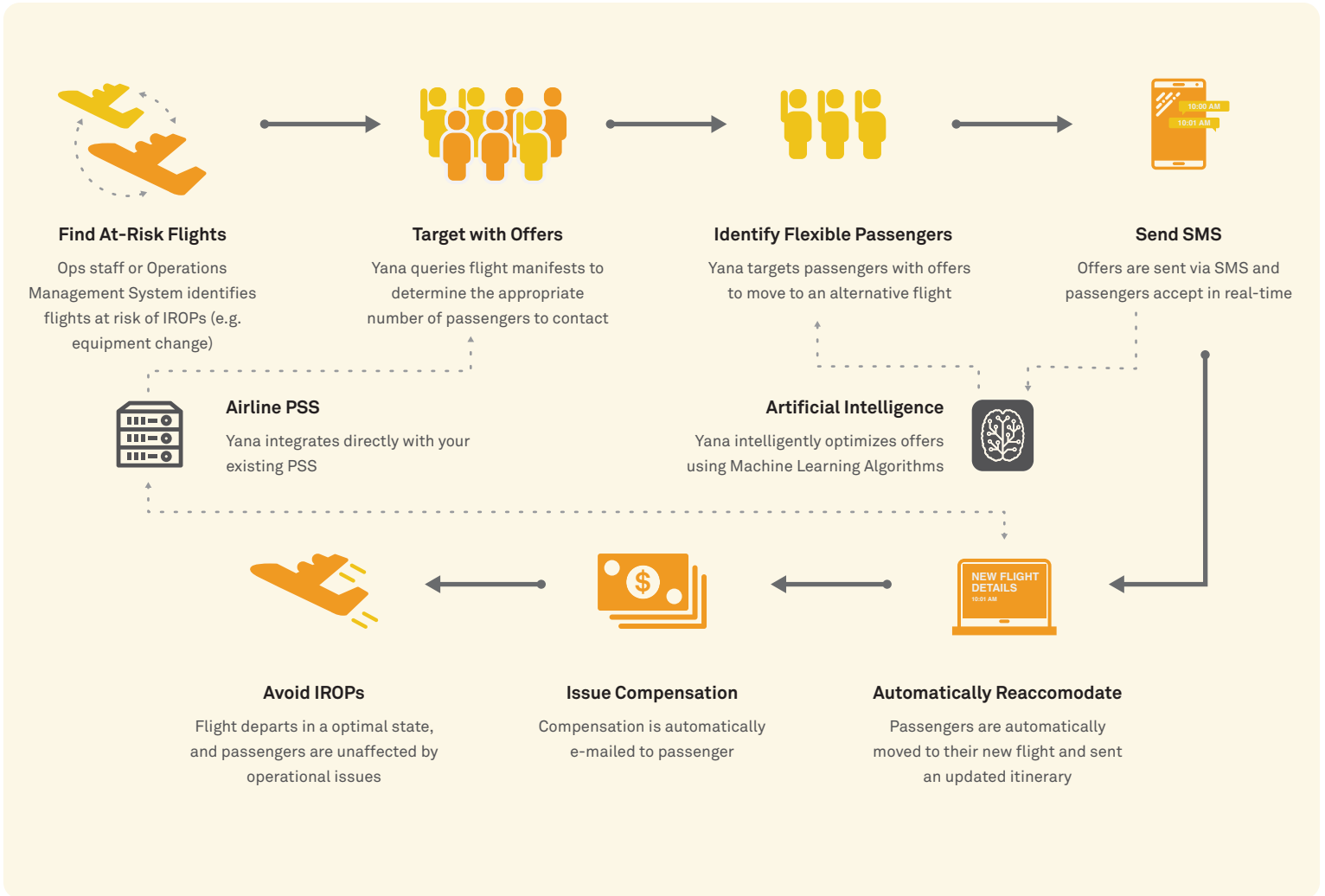


# Irregular Operations (IROPs) Management Module



## Benefits to Airlines

Reduce stress on front line staff and call center agents, and resolve IROPs more quickly and at lower costs

## Benefits to Travelers

Provide greater predictability and control when disruptions occur, and reduce frustration and wait times for positive resolutions

